

DO Brand Engineers (Pty) Ltd - Website Maintenance Service Agreement

Website:	
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WEBSITE MAINTENANCE SERVICE AGREEMENT

This Website Maintenance Service Agreement (the "Agreement") is entered into between [Your Company Name], hereinafter referred to as the "Service Provider," and the Client, collectively referred to as the "Parties."

[Client's Name] ("Client") _____

as of [Effective Date] _____

1. SERVICES:

The Service Provider agrees to provide website maintenance services to the Client as outlined below:

- Monthly updates and upkeep of the website.
- Ensuring themes and plugins are up-to-date.
- Ensuring the WordPress platform is kept current.
- Troubleshooting issues related to themes, plugins, and WordPress.

2. ACCESS TO TOOLS:

During the term of this maintenance contract, the Client will be granted access to the following tools:

- WP Forms
- WPMU DEV's suite of plugins
- Limited Akismet
- Selected Divi plugins

3. SERVICE TERM:

The initial term of this Agreement shall be 12 months, commencing on the Effective Date. The Agreement will automatically renew for successive 12 months unless either party provides written notice of non-renewal at least 30 days prior to the expiration of the then-current term.

4. CLIENT RESPONSIBILITIES:

The Client will provide the necessary login credentials and access to the website backend for the Service Provider to perform the maintenance services. The Client is responsible for promptly reporting any issues or concerns related to the website.

5. SERVICE LEVEL AGREEMENT (SLA):

The Service Provider will make reasonable efforts to ensure the timely completion of maintenance tasks. A detailed Service Level Agreement (SLA) can be found on our website www.dobe.co.za

6. TERMINATION:

Either party may terminate this Agreement with written notice if the other party breaches any material term of this Agreement. Upon termination, the Client will be responsible for any outstanding fees for services rendered.

7. LIMITATION OF LIABILITY:

The Service Provider's liability for any damages arising out of or related to this Agreement shall be limited to the total fees paid by the Client during the six months preceding the claim.

8. INTELLECTUAL PROPERTY:

The Service Provider retains all rights to the tools and plugins provided during the term of this Agreement. The Client may only use them for the duration of the maintenance contract.

9. CONFIDENTIALITY:

Both parties agree to keep confidential any proprietary or confidential information obtained during the term of this Agreement.

10. GOVERNING LAW:

This Agreement shall be governed by and construed in accordance with the laws of South Africa.

IN WITNESS WHEREOF, the Parties hereto have executed this Website Maintenance Service Agreement as of the Effective Date.

[DO BRAND ENGINEERS PTY LTD.

[Authorized Signatory] _____

[Date] _____

[CLIENT'S NAME] _____

[Authorized Signatory] _____

[Date] _____